



Business Administration

Powering Profitability for Security Organizations

TrackTik minimizes manual work and errors for security organizations by automating scheduling, payroll, billing, and compliance processes. Integrated tools for workforce management and contract administration ensure shifts are staffed efficiently, invoices are accurate and timely, and compliance risks are reduced—all from a single platform. Real-time business analytics and centralized insights empower leaders to optimize resource allocation and drive smarter, more profitable decisions. By connecting frontline operations to the back office, TrackTik reduces costs, improves cash flow, and maximizes overall profitability.



PURPOSE-BUILT WORKFORCE MANAGEMENT FOR THE SECURITY INDUSTRY



Deep Security Specialization

License-based shifts and geofenced time-tracking



Integrated Field and Back-Office

Guard scheduling synced with payroll and invoices



Analytics Transparency

Secure client access to reports and performance

Trusted by Security Leaders

Across the Globe



“TrackTik has saved our administrative staff countless hours in fact-checking and cross-referencing manual timesheets. Every shift change is captured effortlessly, so we can export reports in seconds to auto-generate invoices that would have taken our billing department weeks to complete.”

Ranko Vukovic,
CEO of Blackbird Security

The Technology Behind Superior Back-Office Performance

Automated Scheduling	Optimizes guard assignments using qualifications, post orders, and licensing compliance unique to security operations.
Time & Attendance	Captures real-time and geo-verified guard check-ins/outs at client sites to ensure accurate coverage and audit trails.
Payroll Integration	Links shift hours, overtime, and premium pay to complex contract rules and union agreements common in security work.
Billing & Invoicing	Automates client billing by linking invoices directly to guard activity, site billing rates, and event-based services.
Contract Management	Centralizes management of security service agreements with granular terms, site instructions, and renewal tracking.
Compliance Management	Enforces security-specific regulations, such as guard licensing, certifications, and site-specific compliance rules.
Business Analytics	Delivers KPIs on incident volume, patrol completion rates, contract profitability, and response times for security ops.
Client Portal	Provides clients access to reports, incident summaries, billing, and proof-of-service tailored to security deliverables.
Mobile Access	Empowers guards and supervisors to manage schedules, reports, and tasks in the field, supporting 24/7 security ops.
Notifications & Alerts	Instantly alerts supervisors about missed patrols, incident escalation, compliance gaps, or overtime—vital for security.